# FRANCE

# Tourists' Perception - Fact Sheet | High Season 2022







Female **63.4%**Male **36.6%** 

Education Primary School 9.8% Level High School 26.8%

University **43.9%**DK/DA **19.5%** 

Age Mil

18-24 years old **14.6%** 25-64 years old **68.3%** 65 years old or more **2.5%** 

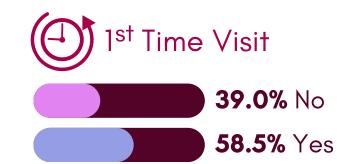
DK/DA **14.6%** 

2.4% DK/DA

#### Travel Logistics

Number of Nights

Up to 3 nights **2.4%**4-7 nights **63.4%**8-14 nights **9.8%**15-30 nights **19.5%**DK/DA **4.9%** 

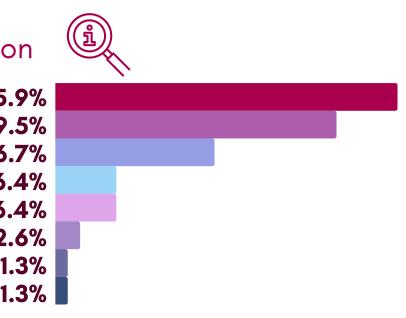


# Travel Companions Spouse/Partner 54.0% Friends 24.0% Family Members 18.0% Alone 2.0% Work Colleagues 2.0%

#### Source of Information

Internet/Social Media 35.9%
Family/Friends 29.5%
Past Experiences 16.7%
Books/Magazines 6.4%
Other 6.4%
Advertising 2.6%

Golf Media **1.3%**Travel Agent/Tour Operator **1.3%** 





DK/DA-Do not know/Do not answer

## Motivation

Vacation/holiday **92.7%**Health & wellness **4.9%**Meeting/convention **2.4%** 

#### SOME FACTS

63.4% of respondents from France stayed for **4 to 7 nights** and 39.0% had visited the destination previously. The majority of respondents travel with their spouse/partner (54.0%).

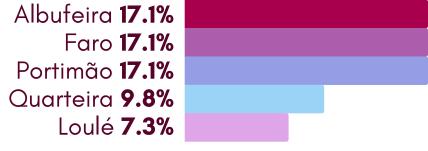
The three main **sources of information** for the destination choice are internet/social media (35.9%), family/friends (29.5%), and past experiences (16.7%).

The **type of accommodation** chosen the most by the respondents is local lodging (35.9%) and the three most visited places are Albufeira (17.1%), Faro (17.1%), and Portimão (17.1%).

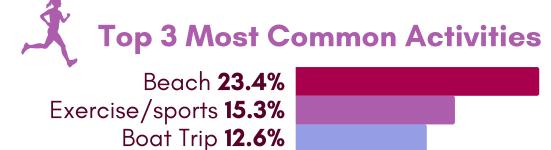
The main **motivation** for the respondents' visit to the Algarve is holiday/vacation (92.7%). Additionally, the three **most common activities** performed are beach (23.4%), exercise/ sports (15.3%) and taking a boat trip (12.6%).

Lastly, regarding **social media**, 80.5% of respondents report to have shared content online in Instagram (35.3%), Facebook (20.6%) and Snapchat (19.1%).

# Top 5 Most Visited Places



#### Tourist Experience





19.5% 80.5% •No •Yes •DK/DA







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Respondents agree to a postitive destination evaluation (4.06), specifically with regards to the safety (4.39) of the destination, and that residents in the Algarve treat tourists with sympathy (4.07).

They show high levels of satisfaction (70.7%), and consider the Algarve to be better (41.5%) and safer than other sun and sea destinations (34.1%).

Respondents consider consider service quality in the destination as regular (3.84), but recognise higher quality levels for accommodation and shopping centers.

Additionally, the respondents acknowledge the price **levels** as average (3.34).

Respondents reveal not to put much emphasis on the possibilities of the existence of crime, violence, terrorist attacks and epidemics in the Algarve and when choosing a destination (2.03).

The big majority of respondents show high levels of loyalty by displaying interest in returning to the Algarve within the next five years (82.9%) and in recommending the destination to others (92.7%).

However, respondents report that, on holidays, they like to visit new destinations (4.28), rather than to revisit destinations they have already experienced (2.93).

#### Destination Evaluation



#### Global Impact 4.06

Generally, the Algarve is a safe tourism destination 4.39 Generally, residents in the Algarve treat tourists with sympathy 4.07

Generally, the Algarve has a good environmental quality 3.93 Generally, the Algarve is a destination that preserves its cultural heritage 3.85

Scale: 1- Strongly Disagree; 5-Strongly Agree

#### Satisfaction (\*\*)



#### **Overall Satisfaction**

7.3%	70.7%	22.0%
	•Very Low •Low •Average •High •Very High •DK	/DA

#### Previous visits to other sun and sand tourism destinations

73.2%	26.8%
•Yes •No •DK/DA	

#### Comparison to other sun and sand tourism destinations

12.2%	24.4%	41.5%	4.9%	17.1%
•Muc	ch Worse •Worse •	The Same •Better •Much Better	•NA	•DK/DA

#### Safetiness compared to other sun and sand tourism destinations

4.9%	31.7%	34.1%	9.8%	17.1% 7.

•Much Less Safe •Less Safe •Neutral •Safer •Much Safer •NA •DK/DA

NA-Not applicable | DK/DA-Do not know/Do not answer

#### Assessment of service quality and price levels



#### Global Impact 3.84

The quality level of accommodation services 3.95

The quality level of shopping centers/malls 3.94

The overall quality level of tourist services 3.89

The quality level of restaurants and similar services 3.77 The quality level of local trade/traditional stores 3.63

Scale: 1- Very Bad; 5-Very Good



#### Global Impact 3.34

The level of prices in accommodation services 3.49

The overall level of prices **3.39** 

The level of prices in shopping centers/malls 3.33

The level of prices in local trade/traditional stores 3.26 The level of prices in restaurants and similar services 3.24

Scale: 1- Very Low; 5-Very High



#### Global Impact 2.03

The possibility of the occurrence of epidemics, such as COVID-19, affects my choice of tourism destinations 2.28 The possibility of the occurrence of epidemics, such as COVID-19, was a concern during my visit to the Algarve 2.10

The possible existence of crime and violence was a concern during my visit to the Algarve 1.93 The possibility of global threats, such as those posed by

terrorist attacks, was a concern during my visit to the

Algarve 1.80

Scale: 1- Strongly Disagree; 5-Strongly Agree

Loyalty

Intention to revisit within next 5 years

82.9% •Yes •No •DK/DA

Intention to recommend

92.7%

•Yes •No •DK/DA



On holidays, I like to visit new destinations 4.28 On holidays, I like to visit exotic and unknown

destinations 3.65

I like to revisit the same destinations because I know what to expect **2.93** 

Scale: 1- Strongly Disagree; 5-Strongly Agree

Project developed by:











