# FRANCE Tourists' Perception – Fact Sheet Low Season 2022/2023

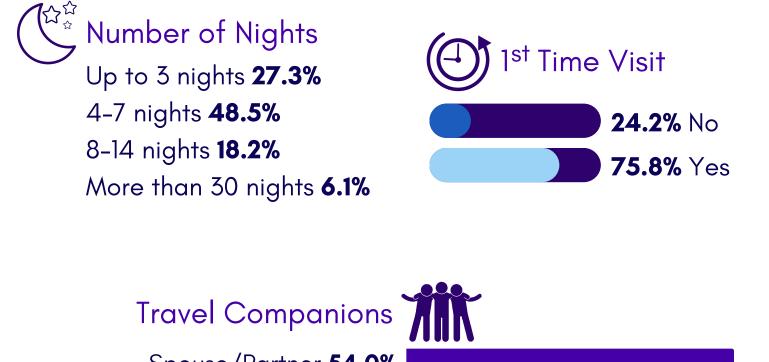




Education<br/>LevelPrimary School 3.0%<br/>High School 30.3%University 18.2%<br/>DK/DA 48.5%

Age

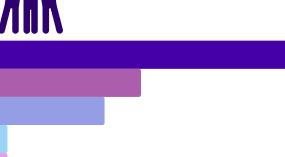
### Travel Logistics



Spouse/Partner **54.0%** Friends **24.0%** Family Members **18.0%** Alone **2.0%** Work Colleagues **2.0%** 

Visiting friends & relatives 9.1%

Health & wellness **3.0%** 



## SOME FACTS

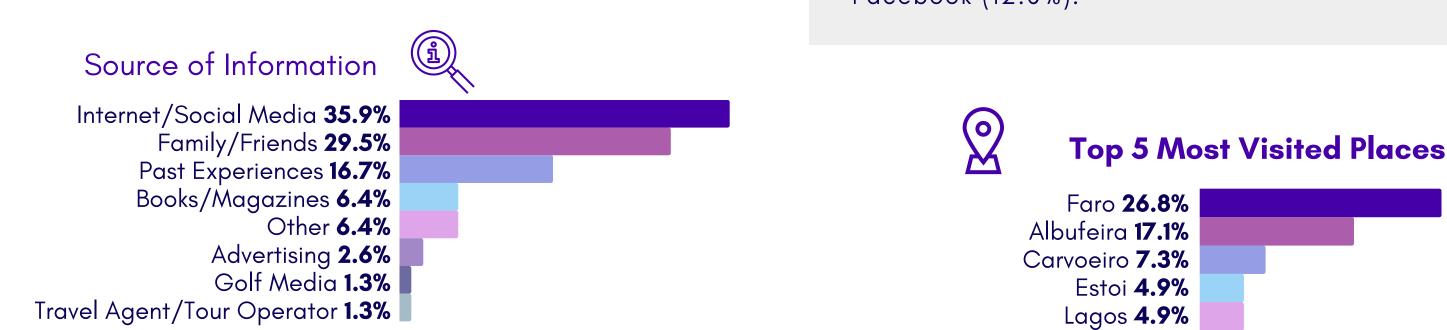
48.5% of respondents from France stayed for **4 to 7 nights.** For 75.8% it was their first visit to the destination. The majority of respondents traveled with their spouse/partner (54.0%).

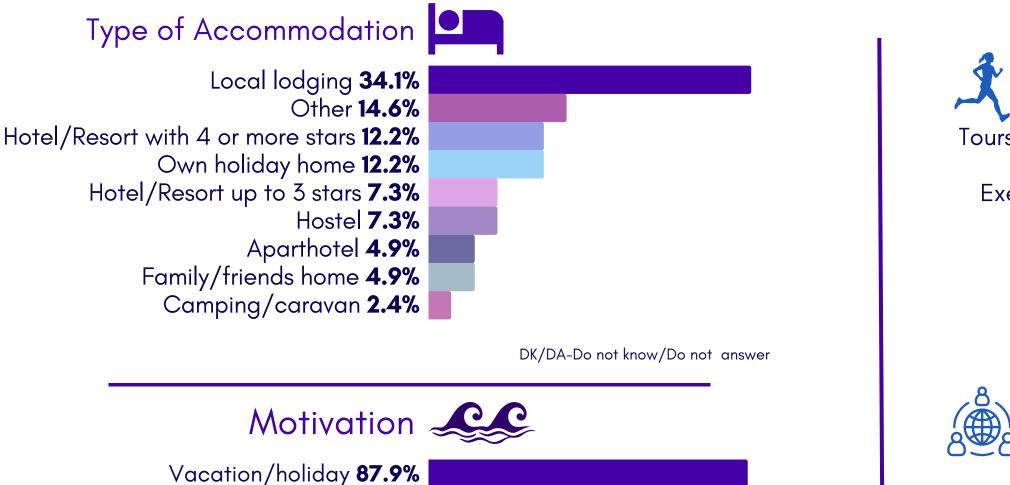
The three main **sources of information** for the destination choice were internet/social media (35.9%), family/friends (29.5%) and past experiences (16.7%).

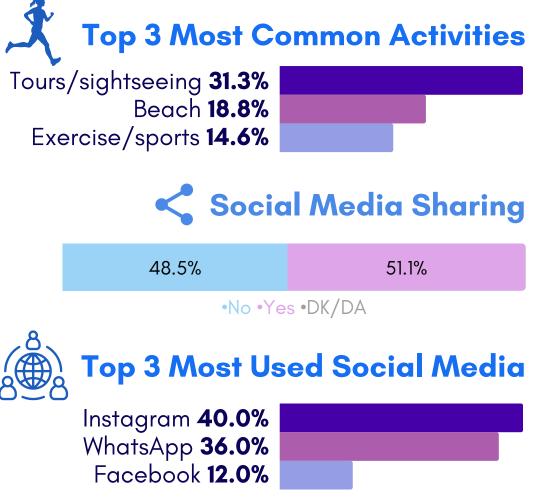
The **type of accommodation** chosen the most by the respondents was local lodging (34.1%) and the most visited place was Faro (26.8%).

The main **motivation** for the respondents' visit to the Algarve was holiday/vacation (87.9%). Additionaly, the three **most common activities** performed were tours/sightseeing (31.3%), beach (18.8%) and exercise/sports (14.6%).

Lastly, regarding **social media**, 51.5% of respondents reported to have shared content online in the three main social medias chosen: Instagram (40.0%), WhatsApp (36.0%) and Facebook (12.0%).







**Tourist Experience** 

Additional information may be found in the global report at <u>https://monitur.ualg.pt/en/tourists-global-report/</u>



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Respondents show a certain a neutrality in regards of **destination evaluation** (3.98), while admitting a higher level of agreement regarding the safety of the destination and the preservation of cultural heritage.

While they show high levels of **satisfaction** (63.6%), they consider the Algarve to be the same (33.3%) and equally as safe (33.3%) as other sun and sea destinations.

Respondents consider the destination to have a moderate level of service **quality** overall (3.90), but highlight in particular the quality levels of shopping centers and malls (4.22).

Additionally, the respondents acknowledge the **price levels** as average (3.32).

Respondents reveal to be somewhat carefree with the possibilities of the existence of crime, violence, terrorist attacks and epidemics in the Algarve and when choosing a destination (2.31).

The majority of respondents show high levels of **loyalty** by displaying interest in returning to the Algarve within the next five years (72.7%) and in recommending the destination to others (97.0%).

At the same time, they have a certain neutrality towards revisiting destinations they have already experienced (3.80).





#### Assessment of service quality and price levels



#### Global Impact 3.90

The quality level of shopping centers/malls **4.22** The quality level of local trade/traditional stores **3.89** The quality level of accommodation services **3.88** The quality level of restaurants and similar services **3.77** The overall quality level of tourist services **3.72** Scale: 1- Very Bad; 5-Very Good



#### **Global Impact 3.32**

The level of prices in restaurants and similar services **3.41** The level of prices in local trade/traditional stores **3.35** The level of prices in shopping centers/malls **3.33** The level of prices in accommodation services **3.30** The overall level of prices **3.22** Scale: 1- Very Low; 5-Very High



Global Impact 2.31

The possibility of global threats, such as those posed by terrorist

#### Global Impact 3.98

Generally, the Algarve is a safe tourism destination **4.24** Generally, the Algarve is a destination that preserves its cultural heritage **4.03** Generally, residents in the Algarve treat tourists with sympathy **3.91** 

Generally, the Algarve has a good environmental quality **3.74** Scale: 1- Strongly Disagree; 5-Strongly Agree

## Satisfaction

#### **Overall Satisfaction**

18.2%	63.6%			18.2%			
•Very Low •Low •Average •High •Very High •DK/DA							
Previous visi	ts to other	sun and san	d tourism	destinatio	ons		
66.7%				33.3%			
		•Yes •No •	DK/DA				
Comparison to other sun and sand tourism destinations							
33.3	3.3% 24.2% 9.1%		3	33.3%			
•Much W	orse •Worse	•The Same •B	Better •Muc	h Better •N/	A•DK/DA		
Safetiness compared to other sun and sand tourism destination							
33.39	33.3%		12.1% 33.		5% <sup>6</sup>		
•Much Less	s Safe •Less	Safe •Neutra	l •Safer •M	uch Safer •I	NA •DK/DA		
NA-Not applicable	DK/DA-Do not	know/Do not answ	/er				

attacks, was a concern during my visit to the Algarve **2.47** The possibility of the occurrence of epidemics, such as COVID-19, affects my choice of tourism destinations **2.42** The possible existence of crime and violence was a concern during my visit to the Algarve **2.21** The possibility of the occurrence of epidemics, such as COVID-19, was a concern during my visit to the Algarve **2.15** Scale: 1- Strongly Disagree; 5-Strongly Agree

	Intention to revisit within 72.7%	Loyalty next 5 years					
	•Yes •No •DK/DA	27.070					
	Intention to recommend						
	97.0%	3.0%					
	•Yes •No •DK/DA						
On holidays, I like to visit exotic and unknown destinations <b>4.38</b> I like to revisit the same destinations because I know what to							
		expect <b>3.80</b>					
	On holidays, I like to visit new d	estinations <b>2.91</b>					
	Scale: 1- Strongly Dis	agree; 5-Strongly Agree					

#### Project developed by:





#### Partnerships:



UNIÃO EUROPEIA Fundo Europeu de Desenvolvimento Regional



