LAGOS

Residents' Perception - Fact Sheet Low Season 2022/2023









Education Primary School 11.8% High School 67.6% University 17.6% DK/DA 3.0%



18-24 years old **11.8%** 25-64 years old **85.3%** + 65 years **2.9%**

Current State of Tourism Development

%6.2	44.1%	23.5%
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•Very Weak •Weak •Moderate •Strong •Very Strong •DK/DA

Perception of Economic Impacts

Positive Economic Impacts*



Global Impact 3.76

Tourism is the main economic activity 4.32 Tourism increases employment opportunities 4.15 Tourism contributes to generate new services and businesses 4.09

Negative Economic Impacts*



Global Impact 4.04

Tourism increases the price of houses and land 4.62 Tourism increases the cost of living 4.44 Goods/services are more expensive because of tourism (food, clothing, transport, etc.) 4.29

Perception of Sociocultural Impacts

Positive Sociocultural Impacts*



+ Global Impact 3.25

The residents of my municipality are hospitable and welcome tourists with courtesy 4.06 Tourism contributes to the recognition, prestige and image of my municipality 3.97 Tourism promotes cultural exchanges between residents and visitors 3.67

Negative Sociocultural Impacts*



Global Impact 3.09

Tourism increases drug and alcohol consumption 3.91

Tourism increases stress and disturbs calm 3.47 My municipality is overcrowded because of tourism **3.15**

SOME FACTS

Approximately 73.5% of respondents consider that the municipality registers strong or very **strong** tourism development.

Regarding residents' perception of economic impacts in Lagos, the respondents show higher levels of agreement with the negative impacts (4.04). They specifically agree with the increase of the prices of houses and land (4.62), overall cost of living (4.44) and prices of goods and services (4.09). However, they recognize that tourism is the main economic activity (4.32) in the municipality and that it increases employment opportunities (4.15).

Concerning the sociocultural impacts, the respondents neither agree nor disagree with the positive (3.25) and negative impacts (3.09). However, they particularly agree that residents of the municipality are hospitable and welcome tourists with courtesy (4.06).

As for the perceived environmental impacts, the respondents show moderate agreement with the negative impacts (3.44) and moderately disagree with the positive ones (2.66). The negative indicators with the highest level of agreement are "Tourism generates traffic, parking and accident issues" (3.94) and "Tourism increases pollution, noise, litter, etc." (3.82).

Perception of Environmental Impacts

Positive Environmental Impacts*

Global Impact 2.66

Tourism improves signage system (for access to accommodation, monuments, etc.) 3.21

Tourism has a positive influence on the environmental awareness of residents 2.94

Tourism improves public infrastructure (roads, railways, sports facilities, etc.) 2.74



Negative Environmental Impacts*

Global Impact 3.44

Tourism generates traffic, parking and accident issues 3.94 Tourism increases pollution, noise, litter, etc. 3.82 Tourism occupies natural areas that residents have free use of (beaches, mountains, protected areas, etc.) 3.50

Scale: 1- Strongly Disagree; 5-Strongly Agree | DK/DA-Do not know/Do not answer *The indicators presented are the three with the highest average scores (top 3).

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In terms of the respondents' perception of how tourists treat and respect residents, as well as how much they spend during their holidays, it is considered that respect is neutral (50.0%), with the second most responded option being "respectful" (41.2%). They feel they are treated normally (47.1%), with the second most responded option being "pleasant" (44.1%). Respondents also consider that tourists spend an average amount (67.6%). In addition, respondents consider that the current number of tourists should be maintained (55.9%). With regard to professional activity, over 40% of respondents, or someone in their household, work in the tourism sector, but tourism is not the only source of family income.

Respect, Treatment and Expenditure Incurred by Tourists

Respect 50.0%

•Very Disrespectful •Disrespectful •Neutral •Respectful •Very Respectful •DK/DA

41.2%

Treatment

44.1% 47.1%

•Very Unpleasant •Unpleasant •Normal •Pleasant •Very Pleasant •DK/DA

Expenditure

67.6% 23.5%

•Spend Very Little •Spend Little •Spend Average •Spend a Lot •Spend too Much •DK/DA

Growth of Tourists in the Municipality

55.9%

•Receive Less Tourists •Keep the Same Number of Tourists •Recieve More Tourists •DK/DA

Tourism Related Activity

Professional activity related to the tourism sector

47.1% Yes **52.9%** No

Someone in the household works in the tourism sector

Household income exclusively from tourism







Scale: 1- Strongly Disagree; 5-Strongly Agree | DK/DA-Do not know/Do not answer *The indicators presented are the three with the highest average scores (top 3).

Partnerships:

UNIÃO EUROPEIA Fundo Europeu



Behaviour, Satisfaction and Support

Global Impact 3.89 I think my municipality should continue to be a

tourist destination 4.12

I believe that, overall, the impacts of tourism in my area are positive 3.65

Support to Tourism

Behaviour towards Tourism

Satisfaction with Tourism

Global Impact 3.32

I am willing to receive tourists with kindness and hospitality 4.09

> I am willing to protect the natural and environmental resources on which tourism

depends 3.94

I am willing to accept some sacrifices in order to receive the benefits of tourism 3.38 I am willing to pay more fees to contribute to the development of tourism 1.85

Global Impact 3.23

I am satisfied with the current level of tourism development in my municipality 3.41 Overall, I am satisfied with tourism in my municipality 3.38

Personally, I benefit from the development of tourism in my municipality 3.15 I am satisfied with the way tourism is being managed in my municipality 2.97

Individual Happiness*

Global Impact 3.08

In general, I consider myself to be a happy person 3.76 Overall, I am satisfied with my life 3.53

In general, I am satisfied with my quality of life 3.00

Respondents show moderate support for the tourist activity (3.89), namely recognising that the municipality should continue to be a tourist destination and by revealing some scepticism as to the positive impacts of tourism in the future. In parallel, they show a certain neutrality towards assuming pro-tourism behaviours (3.32). In addition, the respondents reveal to be neutral with regard to their degree of satisfaction with tourism (3.23).

Finally, the respondents reveal, in general neutral position concerning terms, a individual happiness (3.08).

Additional information may be found in the global report at https://monitur.ualg.pt/en/residents-global-report/













