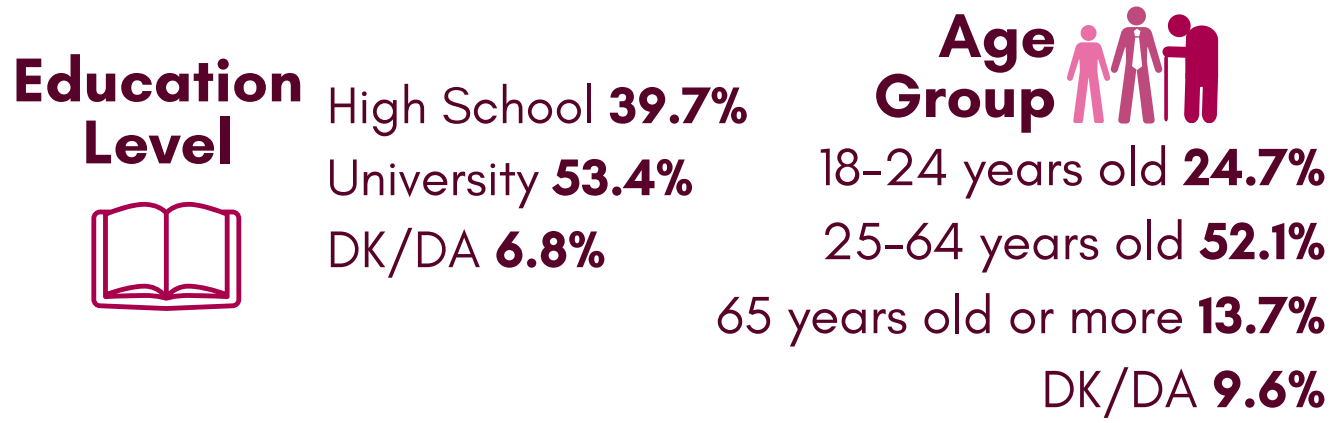
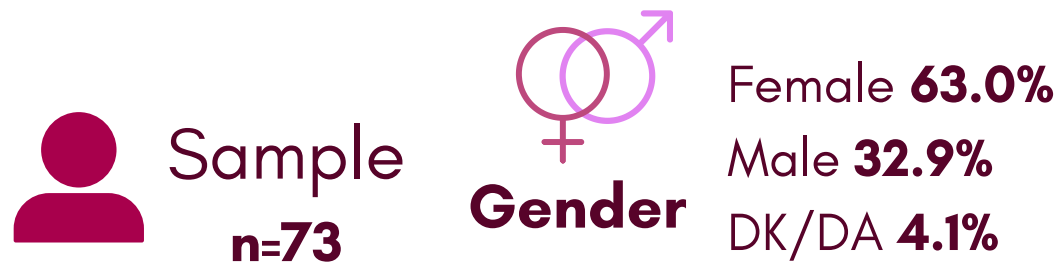


# FRANCE

## Tourists' Perception - Fact Sheet | High Season 2023

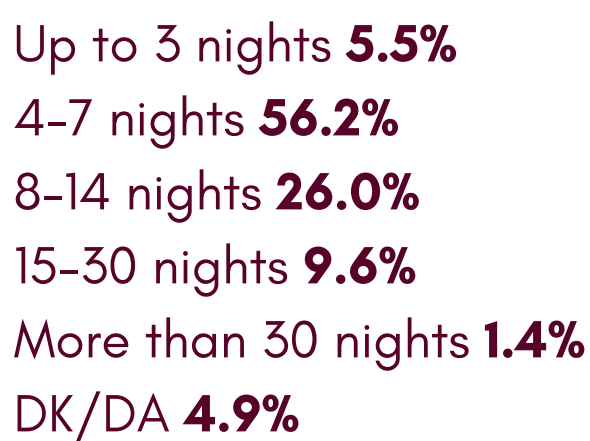


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### Travel Logistics

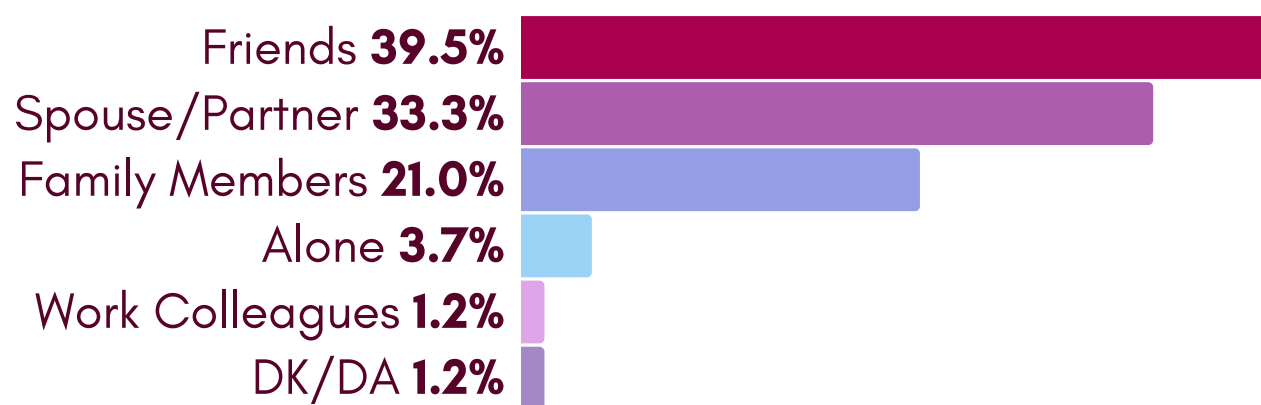
#### Number of Nights



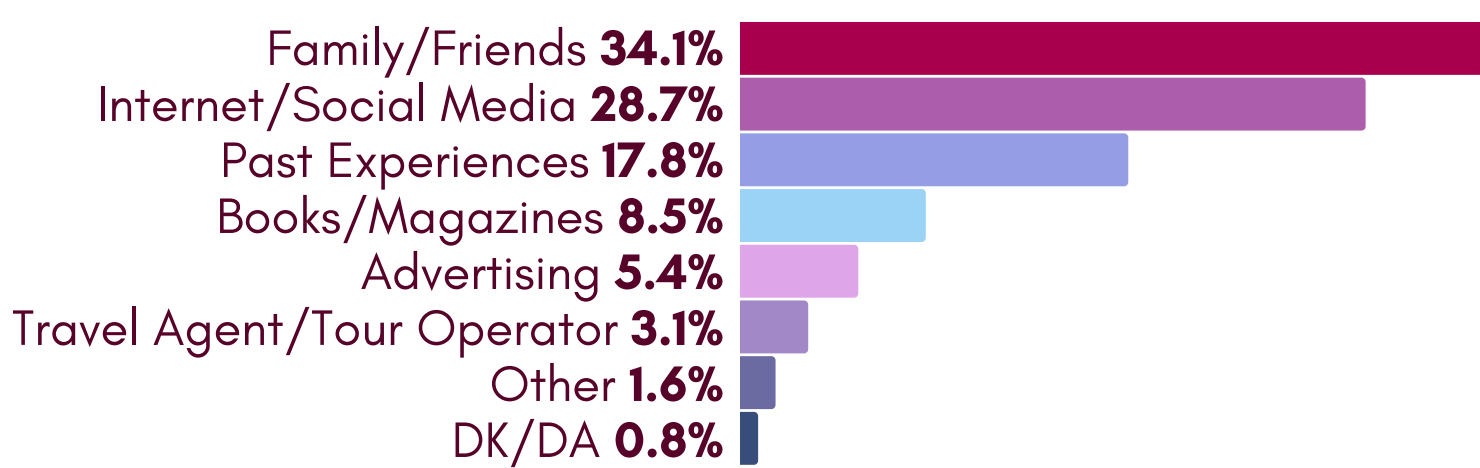
#### 1st Time Visit



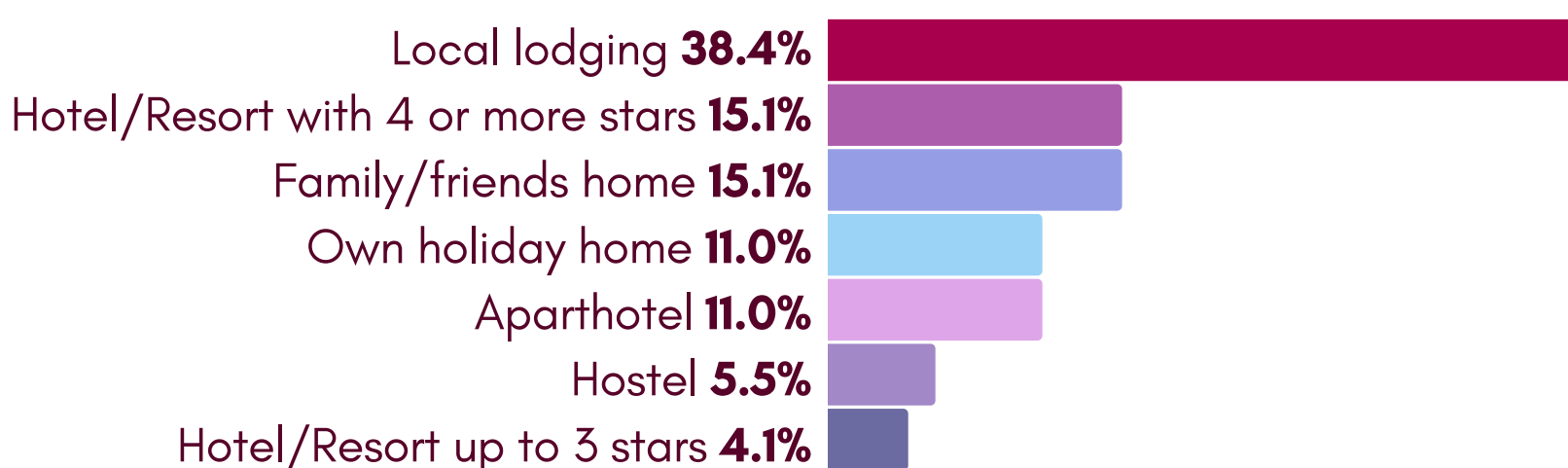
#### Travel Companions



#### Source of Information

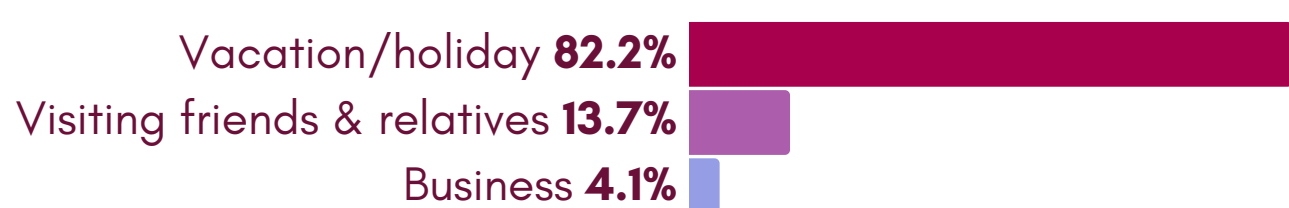


#### Type of Accommodation



DK/DA-Do not know/Do not answer

#### Motivation



### SOME FACTS

56.2% of respondents from France stayed for **4 to 7 nights** and 37.0% had visited the destination previously. A big portion of respondents travel with friends (39.5%).

The three main **sources of information** for the destination choice are family/friends (34.1%), internet/social media (28.7%), and past experiences (17.8%).

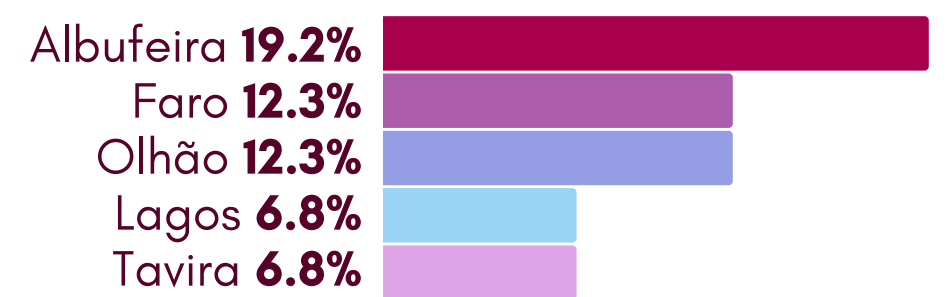
The **type of accommodation** chosen the most by the respondents is local lodging (38.4%) and the three most visited places are Albufeira (19.2%), Faro (12.3%), and Olhão (12.3%).

The main **motivation** for the respondents' visit to the Algarve is holiday/vacation (82.2%). Additionally, the three **most common activities** performed are beach, sun and sea (32.5%), gastronomy (22.2%) and tours and sightseeing (19.7%).

Lastly, regarding **social media**, 68.5% of respondents report to have shared content online in Instagram (40.2%), Facebook (20.7%) and WhatsApp (19.5%).



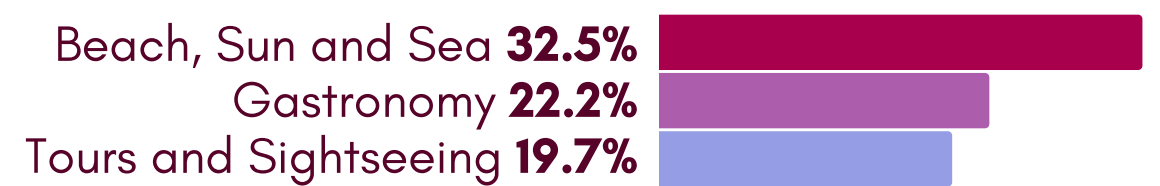
#### Top 5 Most Visited Places



### Tourist Experience



#### Top 3 Most Common Activities



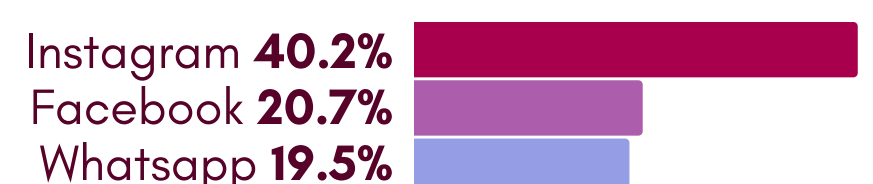
#### Social Media Sharing



•No •Yes •DK/DA



#### Top 3 Most Used Social Media



# FRANCE

## Tourists' Perception – Fact Sheet | High Season 2023



Respondents agree to a positive **destination evaluation** (4.14, specifically with regards to the safety (4.47) of the destination, and the good environment in the region (4.08).

They show high levels of **satisfaction** (61.6%), and consider the Algarve to the same (38.4%), but safer than other sun and sea destinations (37.0%).

Respondents consider service **quality** in the destination to be somewhat good (3.90), and recognise higher quality levels for accommodation.

Additionally, the respondents acknowledge the **price levels** as average (3.22).

Respondents reveal not to put much emphasis on the possibilities of the existence of crime, violence, terrorist attacks and epidemics in the Algarve and when choosing a destination (1.58).

The big majority of respondents show high levels of **loyalty** by displaying interest in returning to the Algarve within the next five years (60.3%) and in recommending the destination to others (94.5%).

However, respondents report that, on holidays, they like to visit new destinations (4.03), rather than to revisit destinations they have already experienced (2.98).

### Assessment of service quality and price levels

#### Service Quality

**Global Impact 3.90**

- The quality level of accommodation services **4.07**
- The quality level of restaurants and similar services **3.97**
- The overall quality level of tourist services **3.96**
- The quality level of local trade/traditional stores **3.75**
- The quality level of shopping centers/malls **3.74**

Scale: 1- Very Bad; 5-Very Good

#### Price Levels

**Global Impact 3.22**

- The overall level of prices **3.38**
- The level of prices in accommodation services **3.36**
- The level of prices in restaurants and similar services **3.25**
- The level of prices in shopping centers/malls **3.07**
- The level of prices in local trade/traditional stores **3.06**

Scale: 1- Very Low; 5-Very High

#### Safety Concerns

**Global Impact 1.58**

- The possible existence of crime and violence was a concern during my visit to the Algarve **1.72**
- The possibility of the occurrence of epidemics, such as COVID-19, affects my choice of tourism destinations **1.63**
- The possibility of the occurrence of epidemics, such as COVID-19, was a concern during my visit to the Algarve **1.52**
- The possibility of global threats, such as those posed by terrorist attacks, was a concern during my visit to the Algarve **1.44**

Scale: 1- Strongly Disagree; 5-Strongly Agree

### Destination Evaluation

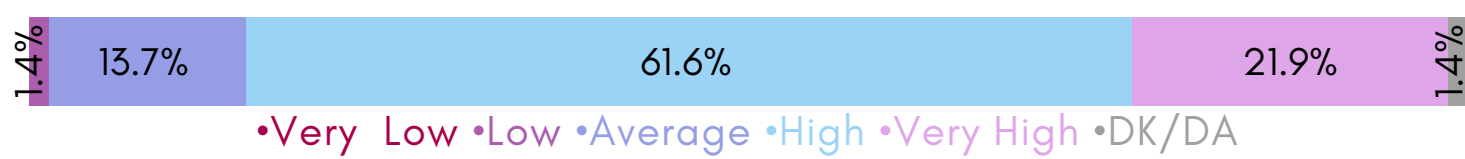
**Global Impact 4.14**

- Generally, the Algarve is a safe tourism destination **4.47**
- Generally, the Algarve has a good environmental quality **4.08**
- Generally, residents in the Algarve treat tourists with sympathy **4.07**
- Generally, the Algarve is a destination that preserves its cultural heritage **3.93**

Scale: 1- Strongly Disagree; 5-Strongly Agree

### Satisfaction

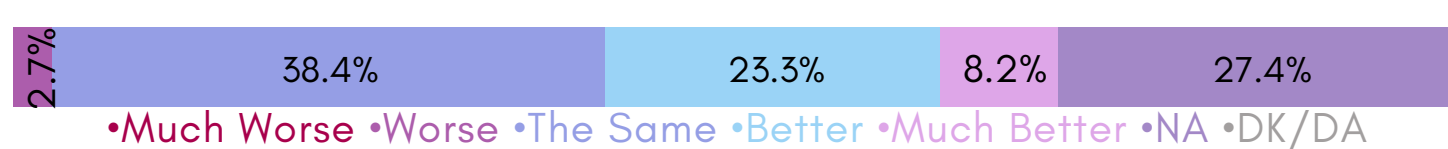
#### Overall Satisfaction



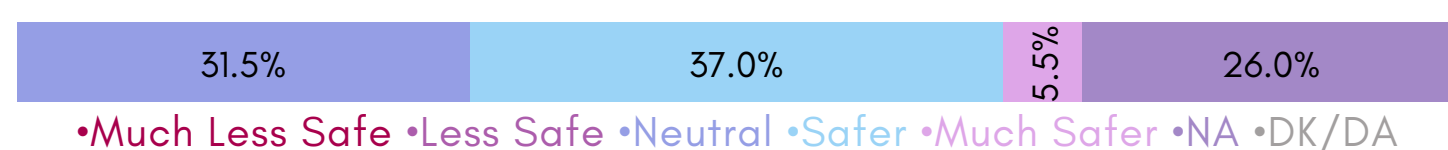
#### Previous visits to other sun and sand tourism destinations



#### Comparison to other sun and sand tourism destinations



#### Safetiness compared to other sun and sand tourism destinations



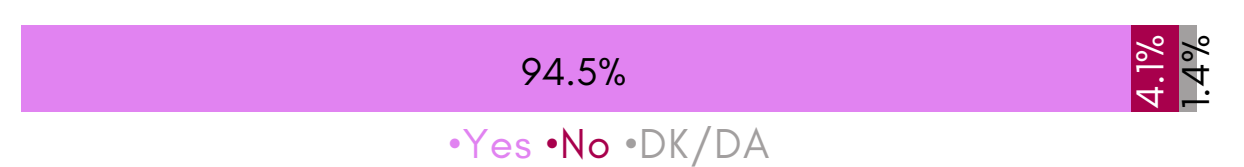
NA-Not applicable | DK/DA-Do not know/Do not answer

#### Loyalty

#### Intention to revisit within next 5 years



#### Intention to recommend

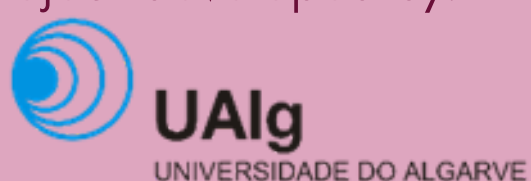


#### Tourist Profile

- On holidays, I like to visit new destinations **4.03**
- On holidays, I like to visit exotic and unknown destinations **3.74**
- I like to revisit the same destinations because I know what to expect **2.98**

Scale: 1- Strongly Disagree; 5-Strongly Agree

Project developed by:



Partnerships:

