

# THE NETHERLANDS

## Tourists' Perception - Fact Sheet | High Season 2023



monitor



Sample  
n=37



Gender

Female **70.3%**  
Male **29.7%**

Education  
Level



Primary School **2.7%**  
High School **54.1%**  
University **37.8%**  
DK/DA **5.4%**

Age  
Group



18-24 years old **2.7%**  
25-64 years old **73.0%**  
65 years old or more **16.2%**  
DK/DA **8.1%**

### Travel Logistics



#### Number of Nights

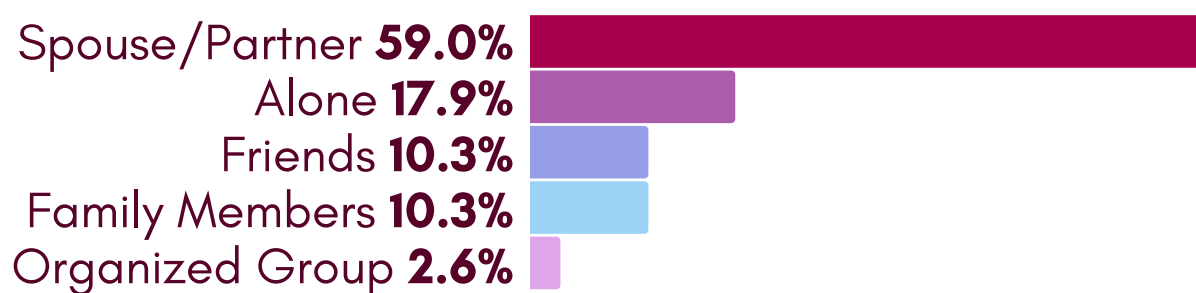
Up to 3 nights **2.7%**  
4-7 nights **45.9%**  
8-14 nights **27.0%**  
15-30 nights **10.8%**  
More than 30 nights **5.4%**  
DK/DA **8.1%**



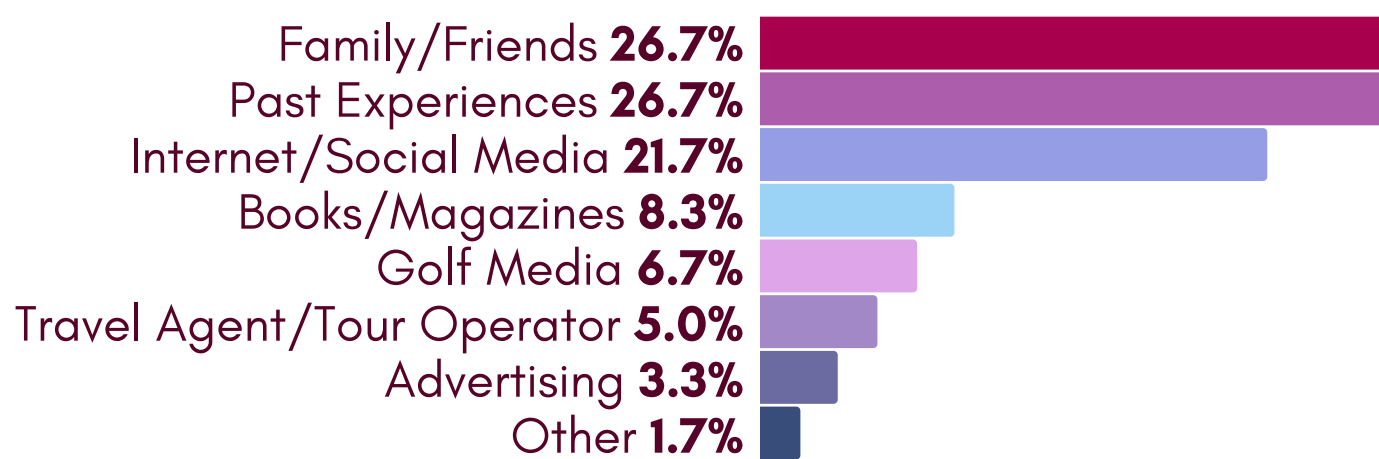
#### 1<sup>st</sup> Time Visit



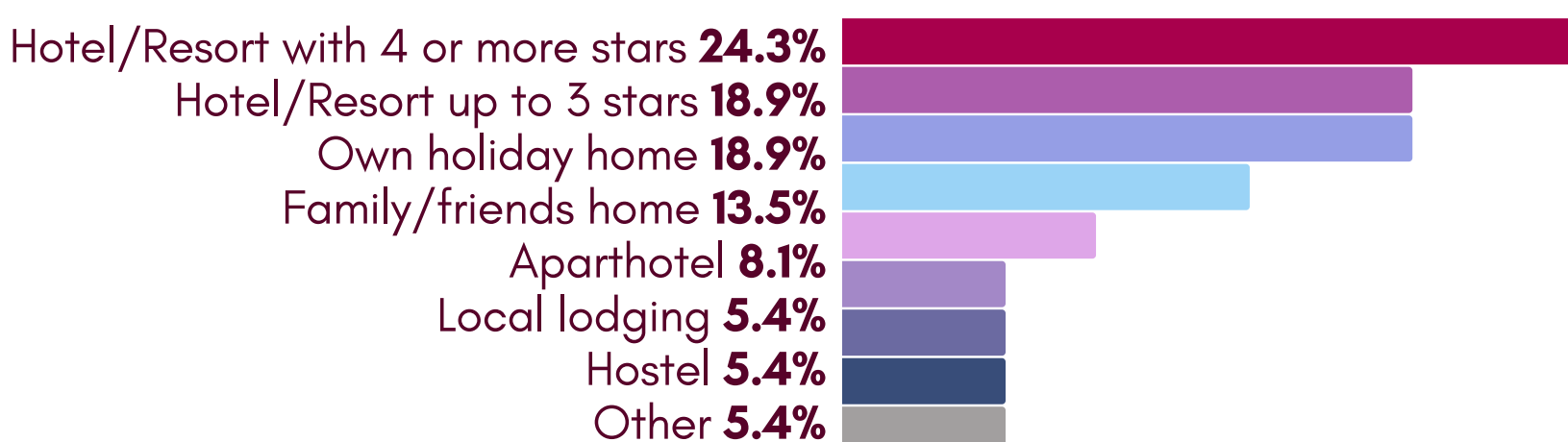
#### Travel Companions



#### Source of Information

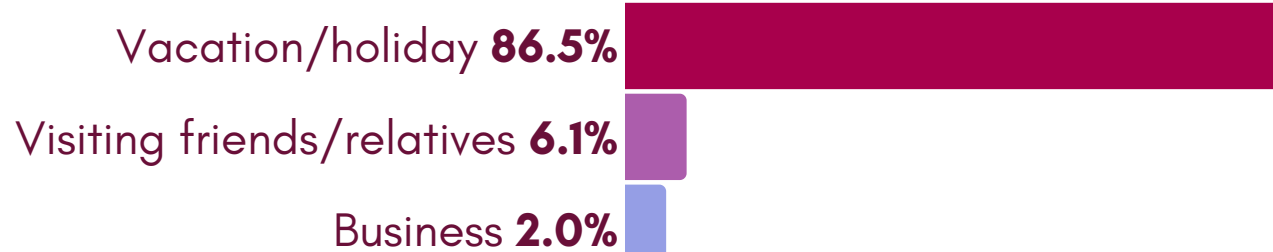


#### Type of Accommodation



DK/DA-Do not know/Do not answer

#### Motivation



## SOME FACTS

45.9% of respondents from the Netherlands stay for **4 to 7 nights** and 73.0% visited the destination previously. Most respondents travel with a spouse/partner (59.0%).

The three main **sources of information** for the destination choice are family/friends (26.7%), past experiences (26.7%), internet/social media (39.2%).

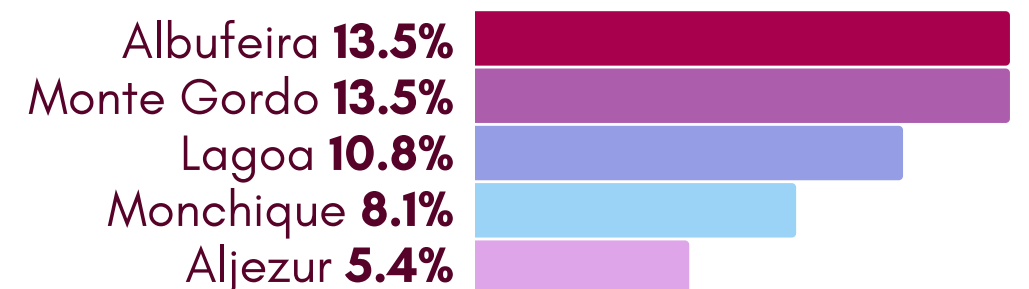
The **type of accommodation** chosen the most by the respondents is a hotel/resort with 4 or more stars (24.3%) and the most visited places are Albufeira (13.5%) and Monte Gordo 13.5%.

The main **motivation** for the respondents' visit to the Algarve is holiday/vacation (86.5%). Additionally, the three **most common activities** performed is beach, sun and sea (34.6%), gastronomy(22.1%) and sports (10.6%).

Lastly, regarding **social media**, 51.4% of respondents report to have shared content online Instagram (50.0%), Facebook (29.2%) and WhatsApp (20.8%).



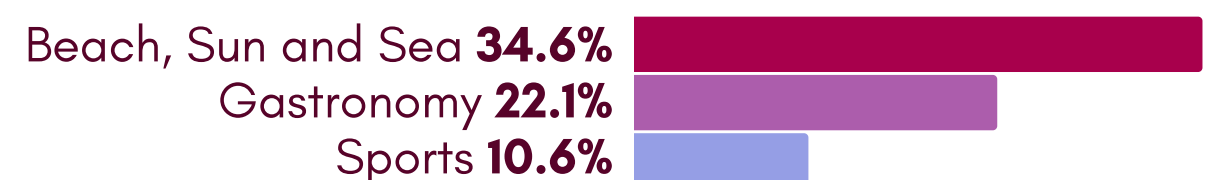
#### Top 5 Most Visited Places



### Tourist Experience



#### Top 3 Most Common Activities



#### Social Media Sharing



•No •Yes •DK/DA



#### Top 3 Most Used Social Media



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Respondents agree with a **positive destination** evaluation (4.17), specifically with regards to the safety of the destination (4.35). They show high levels of **satisfaction** (67.3%), and consider the Algarve to be equally as good (28.6%) or better (28.6%), and equally as safe as other sun and sea destinations (34.7%).

Respondents consider service **quality** in the destination as good (4.00), and recognise higher quality levels for accommodation and overall tourist services.

Additionally, the respondents acknowledge the **price levels** as average (3.03).

Respondents reveal to be carefree regarding the possibilities of the existence of crime, violence, terrorist attacks and epidemics in the Algarve and when choosing a destination (1.44).

The big majority of respondents show high levels of **loyalty** by displaying interest in returning to the Algarve within the next five years (86.5%) and in recommending the destination to others (97.3%).

At the same time, respondents report that, on holidays, they like to visit new destinations (3.69) and are rather neutral towards revisiting destinations they have already experienced (3.67).

### Destination Evaluation

#### Global Impact 4.17

Generally, the Algarve is a safe tourism destination **4.35**

Generally, residents in the Algarve treat tourists with sympathy **4.25**

Generally, the Algarve has a good environmental quality **4.05**

Generally, the Algarve is a destination that preserves its cultural heritage **4.03**

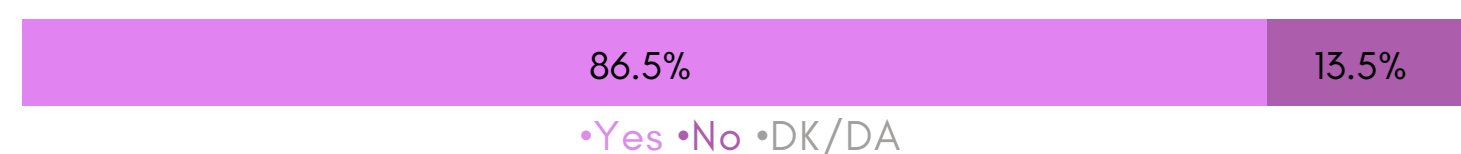
Scale: 1- Strongly Disagree; 5-Strongly Agree

### Satisfaction

#### Overall Satisfaction



#### Previous visits to other sun and sand tourism destinations



#### Comparison to other sun and sand tourism destinations



#### Safetiness compared to other sun and sand tourism destinations



NA-Not applicable | DK/DA-Do not know/Do not answer

### Assessment of service quality and price levels

#### Service Quality

##### Global Impact 4.00

The quality level of accommodation services **4.21**

The overall quality level of tourist services **4.20**

The quality level of restaurants and similar services **4.06**

The quality level of shopping centers/malls **3.80**

The quality level of local trade/traditional stores **3.75**

Scale: 1- Very Bad; 5-Very Good

#### Price Levels

##### Global Impact 3.03

The level of prices in shopping centers/malls **3.11**

The level of prices in accommodation services **3.09**

The level of prices in local trade/traditional stores **3.00**

The overall level of prices **2.97**

The level of prices in restaurants and similar services **2.97**

Scale: 1- Very Low; 5-Very High

#### Safety Concerns

##### Global Impact 1.44

The possibility of the occurrence of epidemics, such as COVID-19, affects my choice of tourism destinations **1.49**

The possible existence of crime and violence was a concern during my visit to the Algarve **1.49**

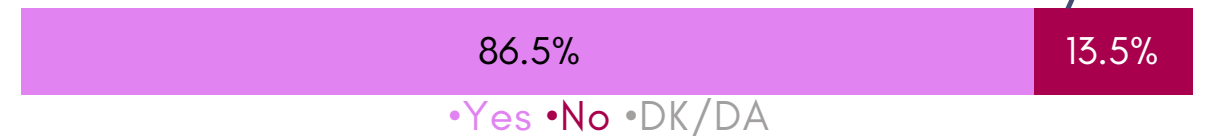
The possibility of the occurrence of epidemics, such as COVID-19, was a concern during my visit to the Algarve **1.39**

The possibility of global threats, such as those posed by terrorist attacks, was a concern during my visit to the Algarve **1.38**

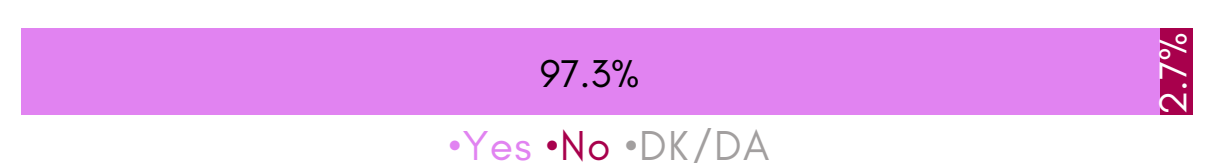
Scale: 1- Strongly Disagree; 5-Strongly Agree

#### Loyalty

##### Intention to revisit within next 5 years



##### Intention to recommend



#### Tourist Profile

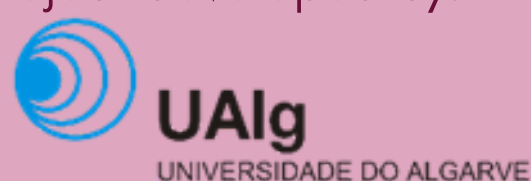
On holidays, I like to visit new destinations **3.69**

On holidays, I like to visit exotic and unknown destinations **3.44**

I like to revisit the same destinations because I know what to expect **3.67**

Scale: 1- Strongly Disagree; 5-Strongly Agree

Project developed by:



Partnerships:

